## In the Claims:

Please amend claims 1, 10, and 19, as indicated below.

- 1. (Currently amended) A computer-implemented method for providing differentiated quality of service in an application server, comprising:
  - a server system receiving a request, wherein said request includes information indicating at least one of a current user role or a time constraint; and

in response to receiving the request:

accessing pre-determined policy data;

- establishing a quality of service context based on <a href="the-eurrent user role">the current user role</a>
  <a href="indicated in">indicated in</a> said information included in said request and <a href="based on">based on</a>
  <a href="said policy data;">said policy data;</a> and
- propagating said quality of service context with said request in the server system, wherein said propagating comprises sending data indicating the quality of service context with the request.
- (Currently amended) The method of claim 1, wherein said information further indicates at least one of a requested service, a time constraint, or a user identity.
- (Previously presented) The method of claim 1 wherein said quality of service context includes information indicating service class and a deadline.
- (Original) The method of claim 1 wherein said establishing a quality of service context is completed at an ingress point.

- (Previously presented) The method of claim 4 wherein said ingress point is at least one of a web server or a protocol manager service within said server system.
- (Previously presented) The method of claim 1 further comprising, propagating the same quality of service context with a subsequent request related to said request.
- (Previously presented) The method of claim 1 wherein said propagating includes inserting said quality of service context adjacent to at least one of a security and transaction context.
- 8. (Original) The method of claim 1 wherein a load balancing service dispatches said request including said quality of service context, to an application server in a plurality of application servers, based on said quality of service context.
- (Previously presented) The method of claim 1 wherein a request manager service dispatches said request including said quality of service context, to a software component in a plurality of software components, based on said quality of service context.
- (Currently amended) A computer-readable storage medium, comprising program instructions executable to implement:

a server system, configured to:

receive a request, wherein said request includes information indicating et least one of a current user role or a time constraint; and

in response to receiving the request:

access pre-determined policy data;

establish a quality of service context based on the current user role
indicated in said information included in said request and
based on said policy data; and

propagate data indicating said quality of service context with said request in the server system.

- 11. (Currently amended) The computer-readable storage medium of claim 10, wherein said information further indicates at least one of a requested service, a time constraint, or a user identity.
- 12. (Previously presented) The computer-readable storage medium of claim 10, wherein said quality of service context includes information indicating service class and a deadline.
- 13. (Previously presented) The computer-readable storage medium of claim 10, wherein said establishing a quality of service context is completed at an ingress point.
- 14. (Previously presented) The computer-readable storage medium of claim 13 wherein said ingress point is at least one of a web server or a protocol manager service within said server system.
- 15. (Previously presented) The computer-readable storage medium of claim 10, further comprising program instructions executable to: propagate the same quality of service context with a subsequent request related to said request.
- 16. (Previously presented) The computer-readable storage medium of claim 10, wherein said propagating includes inserting said quality of service context adjacent to at least one of a security and transaction context.

17. (Previously presented) The computer-readable storage medium of claim 10, wherein a load balancing service dispatches said request including said quality of service context, to an application server in a plurality of application servers, based on said quality of service context.

18. (Previously presented) The computer-readable storage medium of claim 10, wherein a request manager service dispatches said request including said quality of service context, to a software component in a plurality of software components, based on said quality of service context.

19. (Previously presented) A first computer system comprising:

a processor;

a memory storing program instructions;

wherein the processor is operable to execute the program instructions to implement a server system configured to:

receive a request, wherein said request includes information indicating at least one of a current user role or a time constraint; and

in response to receiving the request, the server system is further configured to:

access pre-determined policy data;

establish a quality of service context based on the current user role
indicated in said information included in said request and
based on said policy data; and

propagate data indicating said quality of service context with said request in the server system.

- (Currently amended) The system of claim 19, wherein said information further indicates at least one of a requested service, a time constraint, or a user identity.
- (Previously presented) The system of claim 19, wherein said quality of service context includes information indicating service class and a deadline.
- 22. (Original) The system of claim 19, wherein said establishing a quality of service context is completed at an ingress point.
- 23. (Previously presented) The system of claim 22, wherein said ingress point is at least one of a web server or a protocol manager service within said server system.
- 24. (Previously presented) The system of claim 19, further comprising program instructions to: propagate the same quality of service context with a subsequent request related to said request.
- 25. (Original) The system of claim 19, wherein said propagating includes inserting said quality of service context adjacent to at least one of a security and transaction context.
- 26. (Original) The system of claim 19, wherein a load balancing service dispatches said request including said quality of service context, to an application server in a plurality of application servers, based on said quality of service context.
- 27. (Previously presented) The system of claim 19, wherein a request manager service dispatches said request including said quality of service context, to a software component in a plurality of software components, based on said quality of service context.